

Blue Ribbon Service



Thank you for buying your bicycle at Montlake

We are pleased to offer our new bike customers these special services in addition to any applicable manufacturer's warranty. Any repair work this is not performed at Montlake Bicycle Shop may void portions of this offer. These services apply only to the original owner and are not transferable.

These services include:

- ✎ 30 Day Follow-up Adjustment free of charge.
- ✎ Free additional bike adjustments, as needed, for one year (repairs due to accidental damage will incur normal labor charges).
- ✎ Complimentary chain wear check for the life of your bicycle.
- ✎ One free admission to our basic bicycle maintenance class, please sign up in advance to participate in class.
- ✎ 50 % labor discount on customization and accessory installation at time of bicycle purchase.
- ✎ Free 30 minute appointment in our fitting studio to help you set up your position on your new bike
- ✎ 90 day handlebar stem exchange privilege.
- ✎ One year free labor on flat tire repairs.
- ✎ One year free labor for all repairs covered by manufacturer's warranty.

Bicycle Warranty

Your bicycle may be covered by a manufacturer's warranty against defects in materials and construction. The warranty is to the original owner only. Most components are covered for one year from the date of purchase. Your frame may be covered for five years or longer. There are restrictions and exceptions please see your owner's manual or contact the manufacturer for more specifics.

Montlake Bicycle Shop is responsible for the initial assembly and adjustment of your bicycle. We provide a free 200 mile performance adjustment; please bring your bicycle in for that service. Proper functioning of your bicycle requires readjustment after this break-in period.

Damage caused by abuse, neglect, or an accident is not covered by warranty. Riding under wet, muddy, or rough conditions will increase the maintenance needs of the bicycle.

A Few Safety Tips

Bicycle safety is more than anything a matter of cautious riding. Riding faster than is appropriate for your skills and the prevailing conditions can lead to accident and injury. If you don't feel in control of the bike you probably are not.

Also: Get a helmet that fits comfortably and securely and always wear it. Helmet use is mandated by law in the Puget Sound area. Cycling gloves are also very helpful protection.

Never use the front (left) brake by itself. Use both brakes at the same time for the maximum stopping power and maximum control.

After dark always use a good headlight and full reflectors, as required by law. A flashing red tail light is also strongly recommended.

If your new bicycle has toe clips or clipless pedal bindings that you are not experienced with, get specific instruction on their use. Then practice entering and exiting from the pedals in a stationary mode and then on the road, but not out in traffic. Don't ride in traffic until you are confident in your ability to easily and quickly release from your pedals.

Ride with extra caution in the rain. Your brakes will be less effective and your tires will have less traction.

It is always dangerous to ride when there is any ice on the street.

Make sure you have been instructed in the proper operation of the hub quick release skewer before you take the wheel off and reinstall it.

Try to stay in tune with your bicycle. If anything seems loose or is malfunctioning have the problem addressed before you ride it further.

Please read the bicycle owner's manual for further safety information.

Montlake Bicycle Basic maintenance Class

Montlake Bicycle shop would like to help you get the most out of your new bicycle. We encourage you to attend our Basic Maintenance Class. We will cover the basics of using and maintaining your bicycle. This will be hands-on experience in fixing a flat tire, making routine adjustments to brakes and derailleurs, lubrication and care of the chain. The size of each class is very limited so we can answer your individual questions. The classes take place in our store on a schedule that changes seasonally. Visit the classes page on our website to sign up: <https://montlakebike.com/services/classes/>